



### Returns form

If you are thinking of returning any products, please call customer services on 0115 906 1297 or email us at [support@quensus.com](mailto:support@quensus.com) in advance so we have a chance to rectify any problems.

Order ID:	
Name (on order):	
Address (on order):	
Date (order received):	
Items being returned:	
Reason:	

In order to qualify for a refund on any items being returned that are not faulty, all items should be returned within 14 days in good condition and suitably packaged (preferably using the original packaging) to prevent damage during transit, and sent along with this form. Quensus reserves the right to refuse any refund if the goods do not meet the above conditions. We advise to use recorded delivery and take out an appropriate level of postal insurance.

**Return this form along with the items to:**

Quensus returns,  
Strelley Hall,  
Nottingham  
NG8 6PE